

Marcos Maceiras Gallego

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Authorized to work in the US for any employer

Work Experience

Bartender

Osteria del Teatro - Miami Beach, FL

December 2019 to Present

Server

Whiskey Joe's - Key Biscayne, FL

June 2019 to December 2019

- Took food and drink orders
- Handled 30 tables daily
- Welcomed guests as they arrived
- Checked on guests frequently
- Cleared tables
- Managed cash, check, credit orders
- Maintained a clean work area
- Served meals

Server/Shift Manager

Big Daddy's Restaurant - New York, NY

September 2015 to November 2018

Server/Barista/Shift Manager

Sunburst espresso bar - New York, NY

September 2012 to September 2015

General Manager

Dunkin' Donuts / Baskin Robbins - New York, NY

January 2010 to August 2012

- Managed 40 employees
- Responsible for managing company budgets
- Consistently achieved profits P&L
- Created work schedules
- Opened and closed the store at end of shift
- Managed the sorting and receiving of inventory
- Assisted with hiring and training all employees
- Demonstrated excellent people skills in both client and employee relationships
- Collected payments and managed accounts receivable
- Maintained a high standard of store cleanliness

Manager

Dunkin' Donuts / Baskin Robbins - New York, NY
July 2007 to January 2010

- Responsible for running the shifts
- Supervised 25 employees
- Managed inventory management and sales
- Handled day-to-day operations
- Managed shifts
- Handled all sales reporting
- Made daily deposits
- Kept sales volume high by delivering a great customer service
- Daily Cash Deposits
- Assured customer satisfaction at all times
- Cleaned store
- Trained all employees

Education

High school or equivalent

LaGuardia Community College New York City - New York, NY

Some College

Universidad de la Republica - Montevideo, Uruguay

Skills

- Customer Service
- Organizational Skills
- POS
- Sales
- Server
- fast learner
- training
- Fluent in Spanish
- Fluent in English
- Microsoft Office
- Detailed oriented
- Microsoft Excel
- MS Office
- Word
- Bartending
- Barista Experience
- Restaurant Experience

- Profit & Loss
- Management
- Restaurant Management
- Recruiting
- Payroll
- Cash Handling
- Leadership
- Kitchen experience
- Food safety
- Spanish
- Food service
- Computer skills
- Supervising experience

Languages

- Spanish - Expert
- English - Fluent

Certifications and Licenses

food handler certificate

Driver's License

Microsoft Word

Microsoft Excel